



Accessible Customer Service Feedback Form

The Township of Scugog strives to meet the needs of all our citizens and is committed to providing high quality customer service. We welcome your comments to help us monitor and improve our services.

What Township of Scugog facility did you visit?
What part of the facility did you visit?
What was the purpose of your visit?
When did you visit the facility? Date: _____ Time: _____
Did we respond to your customer service needs? <input type="checkbox"/> Yes <input type="checkbox"/> No
If no, please explain why:
Was customer service provided to you in an accessible manner? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Somewhat
Please provide the details of your experience:
Please provide any other comments or suggestions you may have:

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Would you like to be contacted by the Township? Yes No

Note: If yes, upon receipt, the Township shall investigate the matter and provide a written response within 30 days.

Please provide your contact information:

Name:
Mailing Address:
Phone:
Email:

Please indicate your preferred method of contact: Phone Mail Email

Thank you for your feedback!

Please return your complete form:

Attention: Director of Corporate Services/Clerk

Mail or deliver form to:

Township of Scugog, 181 Perry Street, PO Box 780, Port Perry, ON, L9L 1B7

Fax to: 905-985-9914

Email to: accessibility@scugog.ca

Submit online to: www.scugog.ca/accessiblefeedback

Note: Personal information contained in this form is being collected under the authority of the Municipal Freedom of Information and Protection of Privacy Act, R.S.O. c.F.31, s. 39(2). Questions should be directed to the Clerk, Township of Scugog, 905-985-7346, extension 119.

For Township use only	
Date Received:	Received by:
Referred to:	Date Referred:
Follow up completed by:	Date follow-up completed:
Comments:	